

SUPPORT SB 1588 (Hughes)

Respondents who agree that State Legislators **should reform HOAs**

68% AGREE



Respondents who agree that HOAs should follow **reasonable, statewide guidelines**



Respondents who agree with **prohibiting relatives from serving** on Board of Directors and ACC



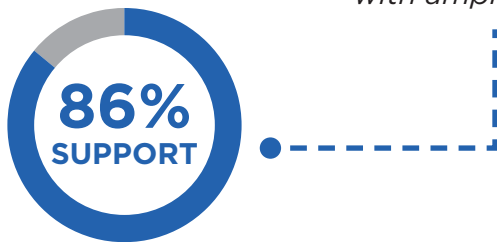
Respondents who support requiring HOAs to **maintain a website** with meeting info, covenants, and more



Respondents who support **requiring HOAs to file** with the State of Texas



Respondents who support requiring HOAs to **post meeting notices** online with ample time



Respondents who agree that homeowners should have the **right to a hearing** with the HOA board to resolve dispute



Respondents who agree that they would be more likely to **vote for State Legislators if they reformed HOAs**



Respondents who support **limiting resale certificate fees**



Respondents who agree with requiring HOAs to **clearly disclose transaction fees** in advance of a home sale



Texas HOA Reform Survey
Sample: Texas Registered Voters
Fielded: April 15-22, 2021

1,000 live completes | MOE +/-3% | CI +/-95%

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"HOAs have progressively held sellers hostage on getting HOA documents to transaction parties on a timely manner per contract. On numerous occasions and a common occurrence, the HOA failed to get docs within written allotted days to parties involved and bullied sellers into paying expediting fees to get them on time."

-Bryan M.



"One big problem has been when I call the HOA management company to find out the cost of the HOA transfer fees, they tell me that we have to order a \$350-\$500 resale certificate to find out what the transfer fees will be. The fees affect the marketability of some homes because there are so many hefty fees."

-Lani W.



"The biggest problems we typically see are surprise fees. Some HOA's will tell you their fees upfront and others make you pay for a Resale Certificate or Statement of Account to get the fees. When there are foundation, cap, special assessment fees and you do not know that upfront, it can create an issue on who pays given the unknown amounts."

-Heather A.



"I had a house in a master planned community. Certificate of compliance stated a bush must be planted in front of the gas meter. Nowhere in the deed restrictions did this "rule" appear, but twice now, I have had to plant a bush in order to get the houses to close. Now dealing with an HOA that will NOT give any information. It's a catch 22-you call and they tell you to go online. You go online and they want \$382.00 just to give you info. It's a mess!"

-Jeanne G.



"I am frustrated by not being able to see the fees and charges for documents and transferring the property from one owner to another. These hidden charges are unfair to both parties as they can add up to several thousands of dollars. Transparency is needed so the fees can be fairly negotiated during the sales process."

-Walter R.



"Many of the HOAs do not have updated websites or may not have one at all. Finding reliable information and documentation is a serious concern. A centralized database is necessary to protect our buyers."

-Aubrey C.



"Seller sold and closed on their home in February 2021 and was hit with a \$1,900 fee by the HOA for selling. This was never disclosed and a big surprise to seller and agent at closing."

-Ivy B.

